# Monitoring summary report for Guangzhou ShiningStar Jewelry Co.,Ltd.





Monitored Party amfori ID Address

**Guangzhou ShiningStar Jewelry** 

Co.,Ltd.

156-056358-000 6 floor NO 9th of XiaoPing

**Industrial Road Shatou Panyu** 

District, GUANGZHOU, Guangdong Sheng, China

Monitoring Activity Monitoring Type Monitoring Partner

amfori Social Audit -**Full Monitoring** 

Manufacturing

**Bureau Veritas Hong Kong** 

Limited

Monitoring Start Date Closing Meeting Finished Date

15/07/2024 16/07/2024 Submission Date 23/07/2024

**Expiration Date** Announcement Type 23/07/2025 **Fully Announced** 

Site **Guangzhou ShiningStar Jewelry** 

Site amfori ID 156-056358-001

Co.,Ltd.

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# **OVERALL RATING**



PA1: Social Management System	D	
PA 2: Workers Involvement and Protection	С	
PA 3: The Rights of Freedom of Association and Collective Bargaining	Α	
PA 4: No Discrimination, Violence or Harassment	С	
PA 5: Fair Remuneration	С	
PA 6: Decent Working Hours	D	

PA 7: Occupational Health and Safety	В	
PA 8: No Child Labour	Α	
PA 9: Special Protection for Young Workers	Α	
PA 10: No Precarious Employment	В	
PA 11: No Bonded, Forced Labour or Human Trafficking	Α	
PA 12: Protection of the Environment	Α	
PA 13: Ethical Business Behaviour	С	

### **GENERAL DESCRIPTION**

Name of lead auditor: Jimmy Sun; APSCA membership number: CSCA 21701689

Name of team auditor (if applicable): N/A

Name of observers, translators, trainees, advisors/consultants (if applicable): N/A

Monitoring partner name: Bureau Veritas Consumer Products Service; Audit Company APSCA Number: 11600002

Audit schedule details: The audit is planned for 1 auditor x 1.5 days.

Announcement Type: Announced Full Audit

Monitoring Date: July 15-16, 2024

Business partner information: The auditee (the name in Chinese was 广州炫斯达珠宝首饰有限公司, Unified Social Credit Code: was 91440113MA59A8NT4K) was established on September 29, 2015 as shown in the business license, it was located at 6 floor NO 9th of XiaoPing Industrial Road Shatou Panyu District, GUANGZHOU, China (the address in Chinese was 广州市番禺区沙头街小平村小平工业大道9号六楼602). The facility specialized in the manufacture of jewelry. The main produce processes included waxing, molding, polishing, stone setting, packing. The peak season was not obvious. Casting, grinding and electroplating processes were subcontracted to other factories.

Audited location information: The factory rented part of the 6th floor of one 7-storey production building used as production workshop and office. No dormitory or canteen was provided. The total architecture area of the facility was about 500 square meters.

Operating shifts and hours: All workers conducted 1 shift and the regular working hours were 8:00 to 17:30 with 1 hours' lunch break from 12:00 to 13:30. They worked 8 hours per day and 5 days per week, their normal rest days were Saturday and Sunday. According to sampled attendance records (10 samples from May 2024, February 2024 and December 2023 respectively), auditor noted that all sampled employees worked at most 68 overtime hours per month and 2 hours per day. The longest consecutive working days were 6 days and the total maximum weekly working hours were 58 hours.

Time recording system: facial recognition system

Salary payment details: Wages of employees were paid at around 30th of next month by cash with wage stubs issued to employees and the employees' signatures on the payrolls. All employees were paid by hourly rate. According to sampled payroll records (10 samples from May 2024, February 2024 and December 2023 respectively), auditor noted that employees were paid at least RMB15 per hour, which was higher than the local minimum wage of RMB13.22 per hour since December 2021. Besides, all sampled employees were paid 150% and 200% of normal wages for the overtime worked on weekdays and weekends respectively, which met the legal overtime compensation rate. No overtime hours were noted on statutory holidays.

Worker number information:

- Total of 68 employees with 13 non-production staffs and 55 production workers
- Production worker number 23 males and 32 females
- Vulnerable worker number (domestic workers from other provinces of China were 28 males and 25 females)
- Any other special group workers N/A

Good practices: Nil

Worker organization details: Worker committee was established and worker representative was elected in 2024.

Circumstances: There was no special circumstance during the audit.

Summary of findings: Non-compliances were found in PA1, PA2, PA4, PA5, PA6, PA7, PA10 and PA13. Detailed findings refer to the report.

Living wage calculation: BV has used the methodology which is similar with Anker Benchmark methodology to estimate the living wage by estimating the cost of a basic but decent life style for a worker and his/her family. This involves adding up the cost of three expenditure groups: food (for a low-cost nutritious diet), housing (for basic healthy housing), and other essential expenses for a family, and then adding a small margin for sustainability and emergencies. The reason BV does not use Anker benchmark is no data in GLWC for the area where the factory is located. The data source: onsite audit information collection (BV BNW).

#### Remarks:

- 1. There were many other factories located in the same building, which had independent production activities with business licenses and different management system. No worker exchange was noted during the audit. Thus only auditee occupied area was included in audit scope.
- 2. Documents not attached in the report:
- Contractor license/permit

Not Applicable. There was no contractor used in this factory.

Agency labor contract

Not Applicable. There was no agency labor used in this factory.

Government waivers

Not Applicable. There was no government waiver provided by the factory.

•Collective bargaining agreements

Not Applicable. No collective bargaining agreements were provided by the factory.

# SITE DETAILS

Site **Guangzhou ShiningStar Jewelry**  Site amfori ID

Co.,Ltd.

156-056358-001

**GICS Classification** 

Sector Industry Group Industry

**Materials Materials** Metals & Mining

Sub Industry

Silver

amfori Process Classifications **GS1 Classifications** 

N.A. N.A.

**NACE Classification Water Stress Situation** 

N.A. N.A.

# **METRICS**

# **Key Metrics**

Total workforce	68 Workers
Legal minimum wage in local currency	2,300 Monthly
Lowest wage paid for regular work at the site	2,300 Monthly
Calculated living wage in local currency	2,612.86 Monthly
Total sample	10 Workers

## **Other Metrics**

Male workers	30 Workers
Female workers	38 Workers
Non-binary workers	0 Workers
Permanent workers - Male	30 Workers
Permanent workers - Female	38 Workers
Permanent workers - Non-binary	0 Workers
Temporary workers - Male	0 Workers
Temporary workers - Female	0 Workers
Temporary workers - Non-binary	0 Workers
Seasonal workers - Male	0 Workers
Seasonal workers - Female	0 Workers
Seasonal workers - Non-binary	0 Workers
Management - Male	2 Workers
Management - Female	1 Workers
Management - Non-binary	0 Workers
Apprentices - Male	0 Workers
Apprentices - Female	0 Workers
Apprentices - Non-binary	0 Workers
Workers on probation - Male	0 Workers
Workers on probation - Female	0 Workers
Workers on probation - Non-binary	0 Workers
Workers with night shift - Male	0 Workers
Workers with night shift - Female	0 Workers
Workers with night shift - Non-binary	0 Workers
Workers with disabilities - Male	0 Workers
Workers with disabilities - Female	0 Workers
Workers with disabilities - Non-binary	0 Workers
Domestic migrant workers - Male	28 Workers
Domestic migrant workers - Female	25 Workers
Domestic migrant workers - Non-binary	0 Workers
Foreign migrant workers - Male	0 Workers

Foreign migrant workers - Female	0	Workers
Foreign migrant workers - Non-binary	0	Workers
Workers hired directly - Male	30	Workers
Workers hired directly - Female	38	Workers
Workers hired directly - Non-binary	0	Workers
Workers hired indirectly - Male	0	Workers
Workers hired indirectly - Female	0	Workers
Workers hired indirectly - Non-binary	0	Workers
Unionised workers - Male	0	Workers
Unionised workers - Female	0	Workers
Unionised workers - Non-binary	0	Workers
Workers under CBA - Male	0	Workers
Workers under CBA - Female	0	Workers
Workers under CBA - Non-binary	0	Workers
Pregnant workers	0	Workers
Workers on parental leave - Male	0	Workers
Workers on parental leave - Female	0	Workers
Workers on parental leave - Non-binary	0	Workers
Sample - Male	5	Workers
Sample - Female	5	Workers
Sample - Non-binary	0	Workers

# **FINDINGS**



# **PA1: Social Management System**

Site: Guangzhou ShiningStar Jewelry Co.,Ltd. | Site amfori ID: 156-056358-001

**Question:** 1.1 Is there satisfactory evidence that the auditee has set up an effective management system to implement the amfori BSCI Code of Conduct?

ENGLISH	LOCAL LANGUAGE
Finding	
Based on document review, factory tour, management and worker interviews, it was noted that the auditee had set up management system to compliance with the BSCI Code of Conduct. But some policies were improperly implemented and did not monitor the management system accurately. This issue was cascaded by other issues and defined as partial non-compliance finding. Please refer to BSCI PA1.1	根据文件查阅,现场走访,管理层和员工访谈,审核发现被审核方建立了社会责任管理体系以符合BSCI行为准则,但是部分制度没有执行到位,并且对其社会责任体系执行情况监管不到位。此问题点属于其他问题的关联问题,判定为部分不符合项。请参看BSCI PA1.1

**Question:** 1.4 Is there satisfactory evidence that the auditee's workforce capacity is properly organised to meet the expectations of the delivery order and/or contracts?

ENGLISH	LOCAL LANGUAGE
Finding	
Based on document review, management and worker interviews, the factory did not organize its workforce capacity to meet the expectations of the delivery order and contracts, so that employees' overtime hours exceeded legal limit. Because factory didn't conduct reasonable production capacity planning, the issue was defined as non-compliance finding. Please refer to BSCI PA 1.4	根据文件查阅,管理层和员工访谈,审核发现工厂 没有进行良好的生产组织来达成交付订单和合同预 期,以至于员工月加班超出法律规定。由于工厂未 能制定合理的产能规划,此问题点判定为不符合 项。请参看BSCI PA1.4



#### PA 2: Workers Involvement and Protection

Site: Guangzhou ShiningStar Jewelry Co.,Ltd. | Site amfori ID: 156-056358-001

**Question:** 2.2 Is there satisfactory evidence that the auditee defines long-term goals for protecting workers in line with the aspirations of the amfori BSCI Code of Conduct?

ENGLISH	LOCAL LANGUAGE
Finding	
Based on document review, management and worker interviews, it was noted that though the	根据文件查阅,管理层和员工访谈,工厂虽然有承 诺根据法规和BSCI行为准则执行社会责任且有建立

factory provided the commitment that they will implement the social responsibility according to the local law and BSCI Code of Conduct and the factory had a long-term goals, the factory did not have a plan to reflect a step-by-step approach toward sustainable improvements or trace the actual implementation status. Because factory had established long term goals to protect workers, this issue was defined as partial non-compliance finding. Please refer to BSCI PA 2.2

长期目标,但是工厂没有建立如何逐步达到该目标 的计划并跟踪实际执行情况。由于工厂建立了长期 目标,此问题点判定为部分不符合项。请参看 BSCI PA 2.2

Question: 2.4 Is there satisfactory evidence that the auditee builds sufficient competence among managers, workers and workers representatives to successfully embed responsible practices in the business operation?

#### **ENGLISH LOCAL LANGUAGE**

#### **Finding**

Based on document review, management and worker interviews, the factory provided the records of communication about requirements of social responsibility between the management and workers, however, the workers did not have adequate understanding on the requirements of social responsibility or the BSCI Code. Because employees had been provided with related training, the issue was defined as partial non-compliance finding. This violated Performance Area 2: Workers Involvement and Protection 2.4.

根据文件查阅,管理层和员工访谈,工厂有提供进 行管理层与员工之间关于社会责任的沟通的记录, 但是员工并不足够了解社会责任的要求和BSCI准 则。由于工厂为员工提供了相关培训,此问题点判 定为部分不符合项。根据执行领域2:工人参与和保 护2.4

Question: 2.5 Is there satisfactory evidence that the auditee has established, or participates in, an

# effective operational-level grievance mechanism for individuals and communities?

#### Finding

**ENGLISH** 

Based on document review, management and worker interviews, it was noted that the facility didn't establish an effective operational-level grievance mechanism for external stakeholders (i.e. neighbors, factories, suppliers, local government, NGO, etc.). Because internal grievance mechanism had been established, the issue was defined as partial non-compliance finding. Please refer to BSCI 2.5

根据文件查阅,管理层和员工访谈,审核员发现工 厂没有建立针对外部利益相关方(如周边居民,工 厂,供应商,当地政府,NGO等)的有效的申诉机 制。由于工厂建立了内部申诉机制,此问题判定为 部分不符合项。请参看BSCI的要求2.5

**LOCAL LANGUAGE** 



PA 4: No Discrimination, Violence or Harassment

Site: Guangzhou ShiningStar Jewelry Co.,Ltd. | Site amfori ID: 156-056358-001

**Question:** 4.3 Is there satisfactory evidence that the auditee takes the necessary preventative and/or remedial measures so workers are not harassed or disciplined on grounds of discrimination as listed in the amfori BSCI Code?

ENGLISH	LOCAL LANGUAGE
Finding	
Based on document review, management and worker interviews, it was noted that workers were not involved let alone consulted in the development of disciplinary measures and procedures, and no minutes of the consultation process was available either. Because factory representative didn't know such specific requirement, the issue was defined as non-compliance finding. Please refer to BSCI PA 4.3	根据文件查阅,管理层和员工访谈,工厂工人未参与工厂纪律惩戒措施的制定,工厂也没有其参与过程的会议记录。由于工厂代表不清楚此要求,该问题点判定为不符合项。请参看BSCIPA4.3



Site: Guangzhou ShiningStar Jewelry Co.,Ltd. | Site amfori ID: 156-056358-001

**Question:** 5.4 Is there satisfactory evidence that the auditee provides sufficient remuneration that allows workers to meet a decent standard of living?

ENGLISH	LOCAL LANGUAGE
Finding	
Based on document review, management and worker interviews, it was noted that factory didn't investigate employees' basic needs, and they had no idea of how to calculate BNW. Factory management stated that they didn't know such specific requirement and would try best to take corrective action. Thus this issue was defined as non-compliance finding. Please refer to BSCI PA 5.4	根据文件查阅,管理层和员工访谈,审核发现工厂 没有调查员工基本生活需求,不了解如何计算基本 生活保障工资。工厂表示不清楚此项要求,会尽可 能改善。此问题点判定为不符合项。请参看BSCI PA5.4

**Question:** 5.5 Is there satisfactory evidence that the auditee provides workers with the social benefits that are legally granted without negative impact on their pay, level of seniority, position, or promotion prospects?

ENGLISH	LOCAL LANGUAGE
Finding	
Based on document review, management and worker interviews, it was noted that that only 8/68 (11.76%) employees were provided with accident, pension, medical, maternity and unemployment	根据文件查阅,管理层和员工访谈,工厂在2024年6 月仅为8/68(11.76%)名员工提供工伤/养老/医疗/生育 和失业保险。工厂表示员工不愿意参保。由于少于 80%的员工参加了社保,此问题点判定为不符合

insurance in June 2024. Factory management stated that some employees were not willing to participate in social insurance. Because less than 80 percent employees had purchased social insurance, this issue was defined as non-compliance finding. Please refer to Article 73 of the Labor Law of the People's Republic of China and Article 33 of Social Insurance Law of the People's Republic of China (2018 Amendment).

项。请参看《中华人民共和国劳动法》第73条和 《中华人民共和国社会保险法》第33条。



# **PA 6: Decent Working Hours**

Site: Guangzhou ShiningStar Jewelry Co.,Ltd. | Site amfori ID: 156-056358-001

**Question:** 6.2 CRUCIAL: Is there satisfactory evidence that the auditee request of overtime is in line with the requirements of the amfori BSCI Code of Conduct?

#### **ENGLISH**

# **LOCAL LANGUAGE**

#### **Finding**

Based on document review, management and worker interviews, it was noted that 30 out of 30 sample population employees worked in excess of the statutory overtime hour limits. A review of 30 sample population employees' time records (10 samples selected from May 2024/ February 2024/ December 2023 respectively) yielded the following:

- 10 out of 10 sample population employees worked in excess of 36 overtime hours per month (i.e. 58 hours) in May 2024, which was not in compliance with the legal requirement;
- 10 out of 10 sample population employees worked in excess of 36 overtime hours per month (i.e. 46 hours) in February 2024, which was not in compliance with the legal requirement;
- 10 out of 10 sample population employees worked in excess of 36 overtime hours per month (i.e. 68 hours) in December 2023, which was not in compliance with the legal requirement.

  Factory management stated that employees volunteered to work overtime hours in case for urgent production needs. Because factory failed to control employees' overtime hours well, this issue was defined as non-compliance finding. Please refer to Article 41 of the Labor Law of the PRC

根据文件查阅,管理层和员工访谈,审核员抽取30个样本(从2024年3月/2023年10月和2023年12月分别抽取10个),发现共有30名员工加班时间超出了法定标准,具体为:

10/10名抽样员工在2024年5月的加班时间为58小时,超过每月加班时间不能超过36小时的法律规定;

10/10名抽样员工在2024年2月的加班时间为46小时,超过每月加班时间不能超过36小时的法律规定;

10/10名抽样员工在2023年12月的加班时间为68小时,超过每月加班时间不能超过36小时的法律规定。

工厂表示员工自愿加班工作满足紧急生产需求。由于工厂未能合理控制员工加班时间,此问题点判定为不符合项。请参看《中华人民共和国劳动法》第41条



### PA 7: Occupational Health and Safety

Site: Guangzhou ShiningStar Jewelry Co.,Ltd. | Site amfori ID: 156-056358-001

**Question:** 7.1 Is there satisfactory evidence that the auditee observes occupational health and safety regulations applicable for its activities?

#### **ENGLISH**

#### LOCAL LANGUAGE

#### **Finding**

Based on document review, management and worker interviews, it was noted that the factory didn't provide regular occupational health checks to employees who were in contact with hazardous materials (such as noise, dust. Etc.). Because factory didn't establish effective management system to identify the finding, this issue was defined as non-compliance finding. Please refer to Article 35 Law of the People's Republic of China on the Prevention and Treatment of Occupational Diseases

根据文件查阅,管理层和员工访谈,审核员发现厂 方没有为接触有害物质(如噪音、粉尘等)的员工 提供定期职业病体检。由于工厂未能建立完善的管 理体系识别该问题,此问题点判定为不符合项。请 参看《中华人民共和国职业病防治法》第35条

**Question:** 7.2 Is there satisfactory evidence that the auditee seeks to improve workers' protection in case of accident, including through compulsory insurance schemes?

#### **ENGLISH**

#### **LOCAL LANGUAGE**

#### **Finding**

Based on document review, management and worker interviews, it was noted that that only 8/68 (11.76%) employees were provided with accident insurance in June 2024. Factory management stated that no commercial insurance was provided to any employees currently. Because some employees were covered with accident insurance, this issue was defined as partial non-compliance finding. Please refer to BSCI PA 7.2

根据文件查阅,管理层和员工访谈,工厂在2024年6月仅为8/68(11.76%)名员工提供工伤保险。工厂表示暂时未能为员工提供商业保险。由于有员工购买了工伤保险,此问题点判定为部分不符合项。请参看BSCI PA 7.2

**Question:** 7.3 Is there satisfactory evidence that the auditee set up an effective management system that ensures they regularly carry out risk assessments for safe, healthy and hygienic working conditions?

#### **ENGLISH**

#### **LOCAL LANGUAGE**

#### **Finding**

Based on document review and management interview, it was noted that the auditee had not taken into account the special needs of other particularly vulnerable employees in the risk assessment, such as older workers, disabled workers, workers with chronic disease, nor included the special risks involved in major production processes. Because factory didn't conduct adequate risk assessment, this issue was defined

根据文件查阅和管理层访谈,工厂风险评估没有考虑到其他弱势群体例如,年老员工,残疾人,有遗传病的员工,也没有涵盖主要生产工序涉及到的特定风险。由于工厂未能进行足够的风险评估,此问题点判定为不符合项。请参看BSCI PA7.3

as non-compliance finding. Please refer to BSCI PA7 3

**Question:** 7.6 Is there satisfactory evidence that the auditee enforces the use of PPE to provide protection to workers alongside other controls and safety systems?

#### ENGLISH

# LOCAL LANGUAGE

#### **Finding**

Based on factory tour, it was noted that 2 workers in contact with dust were not wearing provided dust-free masks. Factory management stated that the issue was caused due to careless and would take corrective action soon. Because proper PPE was provided, this issue was defined as partial non-compliance finding. Please refer to Article 45 of Law of the People's Republic of China on Production Safety.

根据现场走访, 2名接触粉尘的员工没有佩戴工厂提供的防尘口罩。工厂表示疏忽了会尽快改善。由于工厂提供了合适的劳保用品,此问题点判定为部分不符合项。请参看《中华人民共和国安全生产法》第45条

**Question:** 7.8 Is there satisfactory evidence that the auditee has developed and implemented accident and emergency procedures?

#### **ENGLISH**

#### **LOCAL LANGUAGE**

#### **Finding**

Based on factory tour, the accident procedures were not visually displayed to exposed workers and first-aid personnel. Factory management stated that the issue was caused due to careless and would take corrective action soon. Because first aid procedure was established, this issue was defined as partial non-compliance finding. Please refer to BSCI 7.8

根据现场走访,工厂的事故应急处理程序没有张贴以供员工和急救人员使用。工厂表示疏忽了会尽快改善。由于工厂建立了急救程序,此问题点判定为部分不符合项。请参看BSCI7.8

**Question:** 7.25 Is there satisfactory evidence the auditee verifies that temperature, humidity, space, sanitation, illumination are adequate for the health and safety of workers?

### **ENGLISH**

### **LOCAL LANGUAGE**

#### **Finding**

Based on document review, factory tour and management interview, it was noted that the factory didn't assess the temperature and humidity and illumination in the workshop in such a way that was adequate for workers' specific activities. Because factory didn't establish effective management

根据文件查阅,现场走访和管理层访谈,审核发现工厂没有评估员工工作场所的温湿度光照等是否合适。由于工厂未能建立完善的管理体系识别该问题,此问题点判定为不符合项。请参看 BSCI PA7.25

system to identify the finding, this issue was defined as non-compliance finding. Please refer to BSCI PA 7.25



# PA 10: No Precarious Employment

Site: Guangzhou ShiningStar Jewelry Co., Ltd. | Site amfori ID: 156-056358-001

Question: 10.3 Is there satisfactory evidence that the auditee provides workers with understandable information before entering into employment?

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#### **LOCAL LANGUAGE**

#### **Finding**

Based on document review and management and worker interviews, it was noted that occupational disease might result in the work process of some employees in the facility (i.e. employees in contact with noise and dust). However, the facts, harmful effects, consequences, protective measures and necessary treatment of occupational diseases were not indicated in their employment contracts. Because factory didn't establish effective management system to identify the finding, this issue was defined as non-compliance finding. Please refer to Article 33 Law of the People's Republic of China on the Prevention and Treatment of Occupational Diseases

根据文件查阅,管理层和员工访谈,审核发现企业 某些工序的部分员工可能会导致职业病(如接触噪 声和粉尘的员工)。然而职业病的有害后果,影 响,防护措施和必要的治疗在劳动合同中没有记 录。由于工厂未能建立完善的管理体系识别该问 题,此问题点判定为不符合项。请参看《中华人民 共和国职业病防治法》第33条



#### PA 13: Ethical Business Behaviour

Site: Guangzhou ShiningStar Jewelry Co.,Ltd. | Site amfori ID: 156-056358-001

Question: 13.1 Is there satisfactory evidence that the auditee actively opposes any act of corruption, extortion or embezzlement, or any form of bribery in its activities as a business enterprise?

## **ENGLISH**

# LOCAL LANGUAGE

# **Finding**

Based on document review, management and worker interviews, the factory conducted risk assessment on corruption, but the factory did not establish corresponding prevention measures of all risks for different positions. Because factory had conducted risk assessment on corruption, this issue was defined as partial non-compliance finding. Please refer to BSCI PA 13.1

根据文件查阅,管理层和员工访谈,工厂做了廉政 风险评估,但没有针对各个岗位风险制定对应的预 防措施。由于工厂有进行廉政风险评估,此问题点 判定为部分不符合项。请参看BSCI PA 13.1

**Question:** 13.4 Is there satisfactory evidence that the auditee collects uses and otherwise processes personal information with reasonable care and in accordance with privacy and information security laws and regulatory requirements?

ENGLISH	LOCAL LANGUAGE
Finding	
Based on document review, management and worker interviews, it was noted that the facility didn't provide training on personal privacy data protection to employees. Because factory management were not aware of related requirement, the issue was defined as noncompliance finding. Please refer to BSCI PA 13.4	根据文件查阅,管理层和员工访谈,审核发现工厂 没有对员工进行个人隐私保护培训。由于工厂不了 解相关要求,此问题点判定为不符合项。请参看 BSCI 13.4