

Sedex Members Ethical Trade Audit Report



Audit Details											
Sedex Company Reference: (only available on Sedex System)		ZC50000)32499		Sedex Site Reference: (only available on Sedex System)			ZS1000038055			
Business name (Company name):		Guangzl	houShining	StarJev	velryLimited						
Site name:		Guangzl	houShining	StarJev	velryLimited						
Site address:		9, Xiaop Avenue, Shatou S District, Panyu D			CN						
Site contact and j	ob title:	Ms.Li Yan / HR manager									
Site phone:		13060672023			Site e-mail:	Site e-mail:			2973096429@qq.com		
SMETA Audit Pillars:			Standards S				Environ 4-pillar	vironment Business Ethics			
Date of Audit:		2024-06	2024-06-07								
Audit Company Name: LRQA											
			Au	dit Cor	nducted By						
Affiliate Audit Company	~		Purchaser				Retailer]	
Brand owner			NGO				Trade U	nion]	
Multi- stakeholder				Combined Audit (select all that apply)							

Audit company: LRQA Report reference: ZAA600068558

Start Date: 2024-06-07

End Date: 2024-06-07

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Audit Content:

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.1 (March 2019) was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
 - Universal rights covering UNGP
 - Management systems and code implementation,
 - Responsible Recruitment
 - · Entitlement to Work & Immigration,
 - Sub-Contracting and Home working,

4-Pillar SMETA

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

SMETA Declaration

I declare that the audit underpinning the following report was conducted in accordance with SMETA Best Practice Guidance and SMETA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

	Auditor Team						
Lead Auditor:	Pepper Zhuang	APSCA Number:	32200518				
Additional Auditors:							
Date of declaration:	2024-06-07						

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

Site Representation				
Full Name:	Ms.Li Yan			
Title:	HR manager			
Date of declaration:	2024-06-07			

Comments:

Any exceptions to this must be recorded here (e.g. different sample size):
Sampled wage records from the past 5 months were provided for review (5 months only since the operation for digital thermometer just

started last Sep 2020).
The audit took 2.0 man-days (9AM-6PM per day). Audit time was extended until 8PM due to the extent of documentation; this was agreed upon with the factory representatives

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Summary of Findings

Issue		a of informity	Nur	nber of iss	ues	Findings
(please click on the issue title to go direct to the appropriate audit results by clause)	ETI	Local Law	NC	Obs	GE	
0A - Universal rights covering UNGP			0	0	0	
0B - Management systems and code implementation			0	0	0	
1 - Freely chosen employment			0	0	0	
2 - Freedom of association and right to collective bargaining are respected			0	0	0	
3 - Working conditions are safe and hygienic	3.1	§1	1	0	0	NC - ZAF600510507
4 - Child labour shall not be used			0	0	0	
5 - Living wages are paid	5.1	§2	1	0	0	NC - ZAF600510506
6 - Working hours are not excessive	6.1	§3	1	0	0	NC - ZAF600510505
7 - No discrimination is practiced			0	0	0	
8 - Regular employment is provided			0	0	0	
8A - Subcontracting and homeworking			0	0	0	
9 - No harsh or inhumane treatment is allowed			0	0	0	
10A - Entitlement to work and immigration			0	0	0	
10B2 - Environment 2–pillar			0	0	0	
10B4 - Environment 4–pillar			0	0	0	
10C - Business ethics 4-pillar			0	0	0	

Local Law Issues

Issue	Description
§1	Law of the People's Republic of China on Work Safety article 45. Production and business entities must provide employees with labor protection products that comply with national standards or industry standards and supervise and educate employees to wear and use them in accordance with the rules of use. Article 47, the production and business unit shall arrange funds for the provision of labor protection equipment and safety production training.
§2	Social Insurance Act of the People's Republic of China, article 2, the state establishes basic pension insurance, basic medical insurance, occupational injury insurance, unemployment insurance, maternity insurance to form the social security system, to protect citizens' right to receive material assistance from the state and society in accordance with the law from old age, illness, work injury, unemployment, childbirth, etc. Article 4. Employers and employees within the territory of the People's Republic of China should pay social insurance premiums in accordance with the law.

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§3	PRC Labor Law article 41, the employer may extend working hours due to the requirements of its production or business after consultation with the trade union and laborers, but the extended working hour for a day shall generally not exceed one hour; if such extension is called for due to special reasons, the extended hours shall not exceed three hours a day under the condition that the health of laborers is guaranteed. However, the total
	extension in a month shall not exceed thirty-six hours.



Site Details

	Site Details	
Company Name	GuangzhouShiningStarJewelryL	imited
Site Name	GuangzhouShiningStarJewelryL	imited
GPS location (if available)	GPS Address:	Room 602, 6th Floor, No. 9, Xiaoping Industrial Avenue, Xiaoping Village, Shatou Street, Panyu District, Guangzhou
	Coordinates:	Latitude 23.2394455; Longitude 113.2207247
Applicable business and other legally required licence numbers and documents, for example, business license number, liability insurance, any other required government inspections	Business license No: 914401131 September 29, 2015 to long ter	
Products/Activities at site, for example, garment manufacture, electricals, toys, grower, cutting, sewing, packing etc	Accessory	
Site description: (Include size, location, and age of site. Also, include structure and number of buildings)	Xiaoping Industrial Avenue, Xia Panyu District, Guangzhou. The manufacturing of Accessory. Tincluded Mould making, Wax sepolishing, Fine polishing, Mosa section etc. The factory occupie production building, just used sused by "Guangzhou Panyu Yin used by "Guangzhou Posign Co., LTD." Hongliang Jewelry Design Co., LTD." Jewelry Co., LTD., "and "Guangz LTD. ";6F others 66% was used Design Co., LTD.", "F was used be Co., LTD.", "Guangzhou Yuan Jewelry Co., Ibusiness licenses, no workers temployees were currently work included 66 production workers there were 38 female employe employees (44.1%). The ethnic management and production wand about 77.3% workers were such as Guangxi, Hunan, Guizho were recruited directly by the famanagement team and provide management team and prov	d at Room 602, 6th Floor, No. 9, oping Village, Shatou Street, le factory was specialized in the rhe main production processes etting, Laser welding, Rough icking, Inspection and packing d of 1 blocks of 7-storey 33% 6F, about 500m2. (1F was lian jewelry Factory"; 2F was ry Co., LTD.,", "Guangzhou Qiyi 0., 39 Branch"and "Guangzhou 1., 39 Branch"and "Guangzhou 1., 37 was used by "Guangzhou 1., 39 Was used by "Guangzhou 1., 30 Was used by "Yixiu 1., 30 Was used by

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Structure and number of buildings	Building Name:		Productio	n building	
	Floor	Description	า	Remark	
	1F	used by "Guangzh Yinlian jev Factory"		Nil	
	2F	used by "Guangzh- Jewelry Co LTD.,", "G u Qiyi Gole Silver Jewe LTD., 39 Branch"ar "Guangzh- Jinhong Al Crafts Co.,	o., duangzho d and elry Co., nd ou rts &	Nil	
	3F	used by "Guangzh Hongliang Design Co	Jewelry	Nil	
	4F	used by "Yixiu Design (Guangzhou) Co., LTD."		Nil	
	5F	used by "Guangzh Jewelry Co "and "Gua Chuangsh Co., LTD."	o., LTD., ngzhou i Jewelry	Nil	
	6F	Mould ma setting, La welding,R polishing, polishing, g, Inspec packing,w ,office	sser ough Fine Mosaickin tion and	others 66% was used by "Guangzhou Cuisai Jewelry Design Co., LTD."	
	7F	used by "Guangzh Jewelry Co LTD.", "Gi Renqing Je Co., LTD." "Guangzh Jewelry Co	o., uangzhou ewelry and ou Yuan	Nil	
Visible structural integrity issues (large cracks) observed?	☐ Yes ☑ No Please give details:				
Does the site have a structural engineer	All buildings were in good conditions. □ Yes ☑ No				
evaluation?					
	Please give details: N/A				

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Site function	□ Agent	☐ Factory Processing/Manufacturer				
	☑ Finished Product Supplier	□ Grower				
	□ Homeworker	□ Labour Provider				
	☐ Pack house	□ Primary Producer				
	☐ Service Provider	☐ Sub-contractor				
Months of peak season	Select a month to Select a mont	th				
Process overview	Mould making, Wax setting, Laser welding, Rough polishing, Fine polishing, Mosaicking Inspection and packing section					
What form of worker representation is	□ Union	☑ Worker Committee				
there on site?	□ Other	□ None				
Please give details:	worker-management committe	е				
Is there any night production work at the site?	☑ Yes □ No					
Are there any on site provided worker	☐ Yes ☑ No					
accommodation buildings	Please give details:					
Are there any off site provided worker	☐ Yes ☑ No					
accommodation buildings	Please give details:					
Were all site provided accommodation	☑ Yes □ No					
buildings included in this audit	Please give details:					

Audit Parameters						
Time in and time out	Day 1					
	In	09:30				
	Out	16:30				
Audit type:	FULL_IN	IITIAL				
Was the audit announced?	ANNOUNCED					
Was the Sedex SAQ available for review?	Yes					
Any conflicting information SAQ/Pre-Audit Info to Audit findings?	No					
Who signed and agreed CAPR	Ms.Li Ya	n / HR ma	anager			
Is further information available	No					

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Audit attendance	Management	Worker Representatives				
	Senior management	Worker Committee representatives	Union representatives			
A: Present at the opening meeting?	Yes	Yes	No			
B: Present at the audit?	Yes	Yes	No			
C: Present at the closing meeting?	Yes	Yes	No			
Reason for absence at the opening meeting	No labour union established in the factory.					
Reason for absence during the audit	No labour union established in the factory.					
Reason for absence at the closing meeting	No labour union establish	No labour union established in the factory.				

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Worker Analysis

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity.

	Worker Analysis								
	Local				Migrant*		Home		
	Permanent	Temporary	Agency	Permanent	Temporary	Agency	workers	Total	
Worker numbers – male	2	0	0	27	0	0	0	29	
Worker numbers – female	15	0	0	22	0	0	0	37	
Total	17	0	0	49	0	0	0	66	
Number of Workers interviewed – male	0	0	0	5	0	0	0	5	
Number of Workers interviewed – female	0	0	0	5	0	0	0	5	
Total – interviewed sample size	0	0	0	10	0	0	0	10	

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	Nationalities Structure	
Nationality of Management	Chinese	
Please list the nationalities of all workers, with the three most common nationalities listed first.	Nationality 1: Chinese	approx %: 100%
Was this list completed during peak season?	☐ Yes ☑ No	
	Please give details:	
	Not obvious peak season.	
Worker remuneration	Workers on piece rate:	0%
	Paid hourly:	100%
	Salaried:	0%
Payment cycle	Paid daily:	0%
	Paid weekly:	0%
	Paid monthly:	100%
	Other:	0%
	Details for other:	N/A

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Worker Interview Summary		
Were workers aware of the audit?	☑ Yes □ No	
Were workers aware of the code?	☑ Yes □ No	
Number of group interviews:	4 groups of 1	
Number of individual interviews:	Male: 3 Female: 3	
All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors.	☑ Yes □ No Please give details:	
Interviews were done in private and the confidentiality of the interview process was communicated to the workers?	☑ Yes □ No	
In general, what was the attitude of the workers towards their workplace?	☑ Favorable ☐ Non-favourable ☐ Indifferent	
What was the most common worker complaint?	Nil	
What did the workers like the most about working at this site?	Monthly wage could be paid on time and workers could easily leave even during working day. The workers wished the factory could provide more bonus.	
Any additional comment(s) regarding interviews:	Nil	
Attitude of workers to hours worked:	They want to work more overtime hours to earn more money.	
Is there any worker survey information available?	☐ Yes ☑ No Please give details:	

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Attitude of workers:

10 workers (5 males,5 females) were randomly selected from Mould making, Wax setting, Laser welding, Rough polishing, Fine polishing, Mosaicking, Inspection and packing sections for confidential interview. For all 10 workers, 6 workers were interviewed individually onsite, and 4 workers were interviewed in the meeting room in one groups in order to make them comfortable. In general, employees were cautious to talk with LRQA staff, and provided very simple and consistent answers to assessor's questions. Interviewed employees represented that they were satisfied with the factory.

Attitude of worker's committee/union reps:

The worker committee representatives were present during audit process. They were open to auditors. They claimed that they were elected by workers. Workers could raise suggestions or complaints through worker committee. Furthermore, they could participate in grievance process if any.

Attitude of managers:

Factory management were cooperative with auditor and provided full access to the whole facility. Management provided required documents and records in time, accompanied auditors with factory tour and helped select workers for interviews. Management staff attended the closing meeting, confirmed all the findings and signed on the CAPR without any argument.

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OA - Universal Rights covering UNGP [Summary of Findings]

0A: Compliance Requirements

0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.

0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights

0.A.3 Businesses shall identify their stakeholders and salient issues.

0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.

0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.

0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter. Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

The factory has established written policy and procedures to meet the human rights and labour standards required by local law and customers. Ms.Li Yan/HR manager was responsible for compliance with the human rights to all appropriate parties, including its own suppliers through trainings, handbooks and postings at the facility.

Evidence examined:

Details:

•The written policy including human rights.

•Appointment book of person responsible for implementing standards concerning Human rights

Fäctory rules

Social compliance management handbook

•Training records of human rights

•Employee interview, employees could raise the human rights issues by suggestion box confidentially or call the hotline to the Manager who was responsible for implementing standards concerning Human rights directly.

Any other comments:	
Nil	

Policy statement that expresses commitment to respect human rights?	☑ Yes □ No
	Please give details:
	The factory had a policy statement that express commitment to respect human rights.
Are the policies included in workers' manuals?	☑ Yes □ No
	Please give details:
	The policies were included in employee handbook.
Does the business have a designated person responsible for implementing	☑ Yes □ No
standards concerning Human Rights?	Please give details:
	Ms.Li Yan/HR manager

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Does the business have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter?	✓ Yes ☐ NoPlease give details:The factory had established a t confidentially reporting.	ransparent system for
Does the grievance mechanism meet UNGP expectations? (Legitimate, Accessible, Predictable, Equitable, Transparent, Rights-compatible, a source of continuous learning and based on stakeholder engagement)	☑ Yes □ No	
Does the business demonstrate effective data privacy procedures for workers' information, which is implemented?	☑ Yes □ No Please give details:	
	The effective data privacy procumorkshop for workers' review.	edure had posted in the
Me	asuring Workplace Impact	
Annual worker turnover(Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover))	Last year This year	3.0% 1.0%
Current % quarterly (90 days) turnover(Number of workers leaving from the first of the 90 day period through to the last day of the 90 day period / [(number of employees on the 1st day of 90 day period + number of employees on the last day of the 90 day period) / 2])	1.0%	
Annual % absenteeism(Number of days lost through job absence in the year / [(number of employees on 1st day of the year + number employees on the last day of the year) / 2] * number available workdays in the year)	Last year This year	2.0% 1.0%
Quarterly (90 days) % absenteeism(Number of days lost through job absence in the period / [(Number of employees on 1st of the period + Number of employees on the last day of the period / 2] * Number of available workdays in the month)	0.3%	
Are accidents recorded?	☑ Yes □ No	
	Please give details:	
	Accident records were kept in foccurred till to date.	iles, but no accidents were
Annual Number of work related	Last year	0.0%
accidents and injuries per 100 workers((Number of work related accidents and injuries * 100) / Number of total workers)	This year	0.0%

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Quarterly (90 days) number of work related accidents and injuries per 100 workers((Number of work related accidents and injuries * 100) / Number of total workers)	0.0%	
Lost day work cases per 100 workers([(Number of lost days due to work accidents and work related injuries * 100) / Number of total workers)	Last year This year	0.0%
% of workers that work on average more than 48 standard hours / week in the last 6 / 12 months	6 month 12 month	0.0% 0.0%
% of workers that work on average more than 60 total hours / week in the last 6 / 12 months	6 month 12 month	0.0% 0.0%

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OB - Management Systems and code Implementation [Summary of Findings]

OB: Compliance Requirements

0.B.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code. 0.B.2 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.

0.B.3 Suppliers are expected to communicate this Code to all employees.
0.B.4 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with. 0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

The factory has established written policy and procedures to meet the Code and labour standards required by local law and customers. Ms.Li Yan/HR manager was responsible for compliance with the Code implémentation and the Code was communicated to all employees through trainings, handbooks and postings at the facility.

⊢\	/10	ION	0	exa	min	04:
-	/IU					CU.

Details:

- •Employee Handbook
- Business license
- •Factory Manual contains details of Code and labour standards required by local law and customers.
- Training records of social compliance

Any ot	her o	comm	ents:
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Nil

	Management Systems
In the last 12 months, has the site been subject to any fines/prosecutions for	☐ Yes ☑ No
non–compliance to any regulations?	Please give details:
	No fines/prosecutions for non–compliance to any regulations for 12 months.
Do policies and/or procedures exist that	☑ Yes □ No
reduce the risk of forced labour, child labour, discrimination, harassment & abuse?	Please give details:
abuse:	Factory established a policies and procedures that reduce the risk of forced labour, child labour, discrimination harassment & abuse.
If Yes, is there evidence (an indication) of effective implementation? Please give details.	Factory had established written policy to prohibit forced labour, child labour, discrimination, harassment & abuse. Furthermore, factory established investigation and grievance procedures to solve if any above issue occurred.
Have managers and workers received training in the standards for forced labour, child labour, discrimination, harassment & abuse?	☑ Yes □ No
	Please give details:
	Management and workers received training on the policy and procedure.

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If Yes, is there evidence (an indication) that training has been effective e.g.	☑ Yes □ No
training records etc.? Please give details	Please give details:
	Management and workers received training on the policy and procedure of prohibit forced labour, child labour, discrimination, harassment & abuse once per year, with training records kept in place.
Does the site have any internationally	☐ Yes ☑ No
recognised system certifications e.g. ISO 9000, 14000, OHSAS 18000, SA8000 (or	Please give details:
other social audits)?	Nil
Is there a Human Resources	☑ Yes □ No
manager/department?	Ms.Li Yan/HR manager was responsible for the implementation of the code.
Is there a senior person /manager responsible for implementation of the	☑ Yes □ No
code?	Please give details:
	The factory established a policy to ensure all workers information confidential.
Is there a policy to ensure all worker information is confidential?	☑ Yes □ No
information is confidential:	Please give details:
	The factory established a policy to ensure all workers information confidential.
Is there an effective procedure to ensure confidential information is kept	☑ Yes □ No
confidential?	Please give details:
	The factory established an effective procedure to ensure confidential information to keep confidential.
Are risk assessments conducted to	☑ Yes □ No
evaluate policy and procedure effectiveness?	Please give details:
	The risk assessment document had provided for review.
Does the facility have a process to address issues found when conducting	☑ Yes □ No
risk assessments, including	Please give details:
implementation of controls to reduce identified risks?	The factory established the process.
Does the facility have a policy/code which	☑ Yes □ No
require labour standards of its own suppliers?	Please give details:
	The factory had the policy / code posted on the wall that require labour standards of its own suppliers.
	Land Rights
Does the site have all required land rights licenses and permissions (see	☑ Yes □ No
SMETA Measurement Criteria)?	Please give details:
	The factory had provided the valid land rights licenses such as house property permit for review.

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Does the site have systems in place to conduct legal due diligence to recognize and apply national laws and practices	☑ Yes □ No
	Please give details:
relating to land title?	During management interview, the facility was aware of local and national and international laws and requirements with regards to Land Rights.
Does the site have a written policy and procedures specific to land rights?	☑ Yes □ No
,	Please give details:
	The factory had set up the written policy and procedures to obtain the FPIC before land acquisition if applicable.
Is there evidence that facility/site	□ Yes ☑ No
compensated the owner/lessor for the land prior to the facility being built or expanded?	Please give details:
	Nil
Does the facility demonstrate that alternatives to a specific land acquisition were considered to avoid or minimize adverse impacts?	☐ Yes ☑ No
	Please give details:
	N/A. No such situation happened in factory.
Is there any evidence of illegal appropriation of land for facility building	☐ Yes ☑ No
or expansion of footprint?	Please give details:
	N/A. No such situation happened in factory.

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1 - Freely chosen Employment [Summary of Findings]

1: Compliance Requirements

1.1 There is no forced, bonded or involuntary prison labour.1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

The factory has established hiring policy and hiring procedures in place. Factory Manager was familiar local law regarding prison labour, deposit and wages deductions etc. Workers are not required to stay at the factory if they do not want to, and overtime is voluntary as well. No deposits or any original ID are required to be detained during employment. Resignation is free and wages are paid to resigned workers on time after reasonable notice (usually 30 days in advance).

Evidence examined:

Any other comments:

Details:

- •The facility's policy to ensure employment is freely chosen was reviewed. The policy includes the following clause: the facility does not require deposit or withhold employees' ID cards; the facility does not limit the employees' freedom; there is no forced, bonded, or involuntary prison I abour; and employees are free to leave their employer after reasonable notice.
- •Labour contracts with notice periods
- •Training of forced, bonded or involuntary prison labour for all employees at the time employee, and refresh training was conducted once per year for all employees.
- •As per workers interview, it was noted that they are free to leave their working stations once their shifts end; all overtime workings were voluntary; and they are not required to pay any 'deposits' or leave their ID cards.

Nil	
Is there any evidence of retention of original documents, e.g. passports/ID' (If	□ Yes ☑ No
yes, please give details and category of workers affected)	Please give details:
Is there any evidence of a loan scheme in operation (If yes, please give details and	☐ Yes ☑ No
category of workers affected)	Please give details:
Is there any evidence of retention of wages / deposits (If yes, please give	□ Yes ☑ No
details and category of workers affected)	Please give details:
Are there any restrictions on workers' freedom to terminate employment?	☐ Yes ☑ No
, , , , , , , , , , , , , , , , , , , ,	Please give details:
	N/A, no such evidence identified.
If any part of the business is UK based or registered there & has a turnover over	☐ Yes ☐ No ☑ Not Applicable
£36m, is there a published a 'modern day	Please give details:
slavery statement?	Not applicable

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Is there evidence of any restrictions on workers' freedoms to leave the site at the	☐ Yes ☑ No
end of the work day?	Please give details:
	The workers could leave freely at the end of the work day.
Does the site understand the risks of forced / trafficked / bonded labour in its	☐ Yes ☑ No ☐ Not Applicable
supply chain	Please give details:
	All workers were recruited directly by the factory.
Is the site taking any steps taking to reduce the risk of forced / trafficked	☑ Yes □ No
labour?	Please give details:
	The factory hired workers directly, the HR staff would conduct interview to ensure no forced or trafficked labour were hired.

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2 - Freedom of Association and Right to Collective Bargaining are Respected [Summary of Findings]

2: Compliance Requirements

- 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.
- 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational
- 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.
- 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

The factory has written policy on freedom of association, which states that workers are free to form any union or any form of other workers organization in the facility. Currently, there's one worker committee existing in the factory. All employees have the right to join worker committee. Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace. The workers could raise any issue or express their concerns through suggestion box. There was a relevant written policy / procedure documented in place. The meeting between with factory management and worker committee representatives was conducted every three months.

Evidence examined:

Any other comments:

Is there any other form of effective

worker/management communication channel? (Other than union/worker

committee e.g. H&S, sexual harassment)

- •Written freedom of association procedure was established in the factory, which recognized and respected the right of employees to exercise their lawful right of free association.
- •Employee handbook stated that employees are free to form worker committee. Nobody will be treated differently whether they are members of worker committee.
- •The record from the suggestion box and what relevant actions have been taken was reviewed. Facility management commented that they collect the suggestions from the suggestion box and review them in the management meeting once a month. If agreed, they will take the relevant actions to improve.

 •There were totally 3 worker representatives elected in the factory. The last meeting records between
- facility management and worker committee representatives (conducted on April 12, 2024) were provided to review.

Nil			
What form of worker	□ Union	~	Worker Committee
representation/union is there on site? (Please add the name of the union or committee in the textbox)	□ Other		None
Other details:	worker-management committe	e	
Is it a legal requirement to have a union?	☑ Yes □ No		
Is it a legal requirement to have a worker's committee?	☑ Yes □ No		

☑ Yes □ No

Please give details:

worker representative.

Suggestion box or direct communication with Manager or

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Is there evidence of free elections?	☑ Yes □ No
Does the supplier provide adequate facilities to allow the Union or committee	☑ Yes □ No
to conduct related business?	Please give details:
	The supplier had provided meeting room for the Worker Representative Committee and Worker H&S Committee to conduct the related business.
Name of union and union representative, if applicable:	N/A
Is there evidence of free elections?	□ Yes □ No ☑ Not Applicable
If there is no union, is there a parallel means of consultation with workers e.g. worker committees?	There was a Employee Representative - management Committee and a Worker- management EHS Committee.
Is there evidence of free elections?	☑ Yes □ No □ Not Applicable
Are all workers aware of who their representatives are?	☑ Yes □ No
representatives are.	Please give details:
	Verified through workers interview, they aware of who their representatives are.
Were worker representatives freely elected?	☑ Yes □ No
Date of last election:	2023-11-14
Do workers know what topics can be raised with their representatives?	☑ Yes □ No
Were worker representatives/union representatives interviewed?	☑ Yes □ No
If Yes, please state how many:	1.0
Please describe any evidence that union/worker's committee is effective? Specify date of last meeting; topics covered; how minutes were communicated etc.	There was a meeting hold by worker committee. Worker representatives participated in the grievance solution communication in April 12. 2024.
Are any workers covered by Collective Bargaining Agreement (CBA)?	☐ Yes ☑ No

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3 - Working Conditions are Safe and Hygienic [Summary of Findings]

Compliance Requirements

3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.

3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be

repeated for new or reassigned workers.

- 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.
- 3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers. 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior

management representative.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

The factory generally provided an adequate work environment and maintains a comfortable temperature through out. The electrical system was in a good condition. The factory posted the evacuation plans at work floors, which indicates escape routes. Exit signs were installed. The facility has provided enough fire extinguishers in all working sections. A functional fire alarm system can be found in the facility. The facility's policy and procedures were communicated through the notice board in the local language. Drinking water was provided in workshops. Sufficient and proper supplies/items were stocked in all the first aid kits.

Evidence examined:

Det	つ 1	
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- Fire-fighting equipment inspection and maintenance records
- Fire safety approval/registration
- Construction safety approval
- Chemical safety training, Chemical list
- PPE training
- Workplace occupational hazards factor testing report
- Registration of special equipment
- •Inspection certificate of special equipment
- Certificate of special equipment operator
- Fire drill records
- First aider certificates
- Drinking water testing report
- •Interviews with EHS manager

Any other comments:	
Nil	

Does the facility have general and occupational Health & Safety policies and procedures that are fit for purpose and are these communicated to workers?

☑ Yes □ No

Please give details:

The factory had established the general Health & Safety and occupational Health & Safety policies and procedures, and they posted on the workshop for workers review.

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Are the policies included in workers' manuals?	☑ Yes □ No
manuals:	Please give details:
	The workers' manual had included the relate policies.
Are there any structural additions without required permits/inspections	□ Yes ☑ No
(e.g. floors added)?	Please give details:
	Nil
Are visitors to the site informed on H&S and provided with personal protective	☑ Yes □ No
equipment?	Please give details:
	The facility would communicate with the EHS policy with visitors before they conducted facility tour and the proper PPEs would provide for visitor before they entered relevant production area where PPE was required.
Is a medical room or medical facility	☐ Yes ☑ No
provided for workers?(This section is to list evidence to support system	Please give details:
description (Documents examined & relevant comments. Include renewal/expiry date where appropriate))	N/A , however first aid kits were provided at workshop.
Is there a doctor or nurse on site or there	☑ Yes □ No
is easy access to first aider/ trained medical aid?	Please give details:
	First aider was available in the factory.
Where the facility provides worker transport – is it fit for purpose, safe,	☐ Yes ☑ No
maintained and operated by competent	Please give details:
persons e.g. buses and other vehicles?	N/A, no worker transport provided.
Is secure personal storage space provided for workers in their living space	☐ Yes ☑ No
and is fit for purpose?	Please give details:
	N/A, no worker dormitory rooms provided.
Are H&S Risk assessments are conducted (including evaluating the arrangements	☑ Yes □ No
for workers doing overtime e.g. driving	Please give details:
after a long shift) and are there controls to reduce identified risk?	The factory had made the H&S risk assessment to evaluating the arrangements for workers doing overtime.
Is the site meeting its legal obligations on environmental requirements	☑ Yes □ No
including required permits for use and	Please give details:
disposal of natural resources?	As per document review, the facility had obtained the EIA report/approval and EPCA.

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Is the site meeting its customer requirements on environmental standards, including the use of banned chemicals?	✓ Yes ☐ No Please give details:
	As per document review, the facility had established hazardous substance management procedure and chemical management procedure to control the risks of chemicals and hazardous substances. The evaluation and approval for new purchase chemicals was established in the facility. The suppliers should submit the MSDS, third party testing report to indicating no hazardous substance included before selected as qualified suppliers. These suppliers also should sign declaration for no hazardous substance included. Annual audits were also conducted for the suppliers. The facility had established the hazardous and non-hazardous waste inventory and were reviewed annually. They had conducted regular training for workers responsible for hazardous waste handling and disposal. As per factory management, they had set the hazardous waste minimization plan annually.



	Non-Compliance		Evidence	
[Back to findings	[Back to findings summary]			
	Non-Compliance			
Status	OPEN			
Reference	ZAF600510507			
Clause	3 - Working Conditions are Safe a	nd Hygienic		
Issue Title	278 - Personal Protective Equipm but incidents of workers not usin appropriate	ent (PPE) provided g PPE where		
Subcategory	Personal Protective Equipment/C	lothing		
New or carried over?	☑ New □ Ca	rried Over		
Root cause	☑ Training ☐ Sy	stem		
	□ Costs □ La	ck of workers		
	□ Other			
Root cause - Other				
Local law issue	Law of the People's Republic of China on Work Safety article 45. Production and business entities must provide employees with labor protection products that comply with national standards or industry standards and supervise and educate employees to wear and use them in accordance with the rules of use. Article 47, the production and business unit shall arrange funds for the provision of labor protection equipment and safety production training.		NC-Not wearing PPE properly.jpg	
ETI code	3.1 - A safe and hygienic working be provided, bearing in mind the knowledge of the industry and of hazards. Adequate steps shall be accidents and injury to health aris associated with, or occurring in the by minimising, so far as is reason the causes of hazards inherent in environment.	prevailing any specific taken to prevent sing out of, he course of work, ably practicable,		
Explanation to the non compliance	It was noted that the factory provided earplugs to workers exposed to noise in the Rough polishing sections , but twoemployees did not wear them correctly.在此次审核过程中,审核员发现工厂有提供耳塞给初抛光车间接触噪音的工人,但是有2名员工没有正确的佩戴。			
Follow up method	☐ Follow up audit ☑ De	esktop audit		
Timescale	☐ Immediate ☑ 30 days	□ 60 days		
	□ 90 days □ 120 days	□ 180 days		
	□ 365 days □ Other			
Actions	It is recommended that the facto	ry should provide		

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proper PPE training to workers, conduct regular PPE safety inspection, provide rubber gloves for workers in hand making section.

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4 - Child Labour Shall Not Be Used [Summary of Findings]

4: Compliance Requirements

4.1 There shall be no new recruitment of child labour.
4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.
4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.
4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

The factory would verify all workers' original ID cards at the time of recruitment and keep the photocopies of ID cards in the personnel files. All sampled employees' personal files were provided for review. Each employee file includes a bio-data sheet, a recent phóto and the age documentation, which is in the form of photocopied national identification card. The card lists the employee's name, household address and the

date of birth. Hiring procedure and related protection policy of young workers were also kept in place. No child labour or juvenile workers was working at the factory currently.			
Evidence examined:			
Details: •Personal file •Roster of employees •Management and employee interview			
Any other comments:	Any other comments:		
Nil	Nil		
Legal age of employment:	16		
Age of youngest worker found:	18		
Are there children present on the work floor but not working at the time of audit?	☐ Yes ☑ No		
Percentage of under 18's at this site (of total workers)	0.0%		
Are workers under 18 subject to hazardous work assignments?	☐ Yes ☑ No Please give details:		
	N/A		

Audit company: Report reference: Start Date: End Date: ZAA600068558

5 - Living Wages are Paid [Summary of Findings]

5: Compliance Requirements

5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.
5.2 All workers shall be provided with written and understandable information about their employment

conditions in respect to wages before they enter employment and about the particulars of their wages for

the pay period concerned each time that they are paid.

5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

Written wage & benefits policy (involved relevant local law regarding MW, OT wage and social insurance policy, paid annual leave, sick leave etc.) in place stated in the social compliance management manual which had clearly been communicated to all workers via labour contracts, factory rules (covered disciplinary measures policy / deductions from wages) posting and training etc. During this assessment,12 months (from May 2023 to April 2024) of payroll records were provided for review. A sampling of these provided records for the months of April 2024 (the most current paid month), November 2023 (random month) and June 2023 (random month) were reviewed. As per factory management and the provided payrolls records, wages for all workers were calculated on hourly rated basis and were paid before the 30th of each month in cash. The workers earned a monthly take home wage of RMB 3902 to RMB 3924 with the average RMB 3909.3. The paid hourly wages were RMB 14.37 per hour, with the average was RMB 14.37 per hour, which was above to the which was RMB 2300 per month /RMB 13.22 per hour since December 1st, 2021.150%, 200% and 300% of employee's normal rate was paid for overtime on normal working days, rest days and official public holidays respectively. The gap between reported wages and legal requirements was nil and the estimate percentage of workers being paid below the minimum wage was nil. For social insurance, a total of 68 employees were eligible to receive five types of social insurances in May 2024 according to the law. However, through review of social insurance enrolment list, only 7 employees were enrolled in pension insurance, occupational injury insurance, medical insurance, unemployment insurance or child-bearing insurance. (Remark: the factory had provided commercial insurance for all employees, the valid date was from December 01,2023 to November 30, A wage slip detailing: working hours, normal work wage, overtime hours, overtime wage, full 2024.) attendance allowance, deductions, net wage, etc. was provided to each worker.

Evidence examined:

Details:

- Employee handbook
- Wages and benefits policy
- Annual leave records
- Resigned workers payroll records
- Past 12 months' payroll and 14 months' time records
- Social insurance and payment receipts

Any other comments:

Nil

	Summary Information		
Criteria	Local Law	Actual at the Site	Is this part of a Collective Bargaining Agreement?

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Standard/Contracted work hours: (Maximum legal and actual required working hours excluding overtime, please state if possible per day, week, and month)	Legal Maximum Per Day: 8.0 Per Week: 40.0 Per Month: null	Actual Per Day: 8.0 Per Week: 40.0 Per Month: null	NO
Overtime hours: (Maximum legal and actual overtime hours, please state if possible per day, week, and month)	Legal Maximum Per Day: 3.0 Per Week: null Per Month: 36.0	Actual Per Day: 1.0 Per Week: 13.0 Per Month: 54.0	NO
Wage for standard/contracted hours: (Minimum legal and actual minimum wage at site, please state if possible per hr, day, week, and month)	Legal Maximum Per Day: 105.75 Per Week: null Per Month: 0	Actual Per Day: 114.96 Per Week: null Per Month: 2500	NO
Overtime wage: (Minimum legal and actual minimum overtime wage at site, please state if possible per hr, day, week, and month)	Legal Maximum Per Day: null Per Week: null Per Month: null	Actual Per Day: 0 Per Week: 0 Per Month: 0	NO
	Wages Analysis:		
Were accurate records shown at the first request?	☑ Yes □ No		
Sample Size Checked (State number of worker records checked and from which weeks/months – should be current, peak, and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria)	10 samples from Apr 10 samples from Nov 10 samples from June	il 2024 (most current) vember 2023 (random e 2023 (random)	n)
Are there different legal minimum wage grades? If Yes, please specify all.	☐ Yes ☑ No		
If there are different legal minimum grades, are all workers graded and paid correctly?	☐ Yes ☐ No ☑ I Please give details:	Not Applicable	
For the lowest paid production workers, are wages paid for standard/contracted hours (excluding overtime) below or above the legal minimum?	□ Below legal min☑ Above	□ Meet	
Lowest actual wages found: Note: full time employees and please state hour / week / month etc.	RMB 2500 per month /RMB 14.37 per hour since December 1st, 2021.		
Please indicate the breakdown of workforce per earnings	0.0% of workforce earning under minimum wage 0.0% of workforce earning minimum wage 100.0% of workforce earning above minimum wage		
Bonus Scheme found: Please specify details:	Bonus Scheme found:Performance bonus, position allowance, full attendance allowance Note: type of employee (e.g. full time, temp, etc.) and please state which units e.g. /hour /week /month etc.		
What deductions are required by law e.g. social insurance? Please state all types:	Social insurance (pension, accident, unemployment, medical and maternity insurance) and Personal income tax etc.		
Have these deductions been made?	☑ Yes □ No		
Please list all deductions that have been made.	Social insurance (per and maternity insura	nsion, accident, unem nce) and Personal inc	ployment, medical ome tax etc.
Please list all deductions that have not been made.	Personal income tax	etc.	

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Were appropriate records available to verify hours of work and wages?	☑ Yes □ No
Were any inconsistencies found? (if yes describe nature)	☐ Yes ☑ No
Do records reflect all time worked? (For instance, are workers asked to attend	☑ Yes □ No
meetings before or after work but not paid for their time)	Please give details:
para reconstruction and the second a	All working hours of workers was recorded.
Is there a defined living wage:	☐ Yes ☑ No
This is not normally minimum legal wage. If answered yes, please state amount and source of info: Please see SMETA Best Practice Guidance	Please give details:
and Measurement Criteria.	
If yes, what was the calculation method	☐ ISEAL/Anker Benchmarks ☐ Asia Floor Wage
used.	☐ Figures provided by ☐ Living Wage Foundation UK
	☐ Fair Wear Wage Ladder ☐ Fairtrade Foundation
	□ Other – please give details:
Are there periodic reviews of wages? If Yes give details (include whether there is	☑ Yes □ No
consideration to basic needs of workers	Please give details:
plus discretionary income).	There was an annual review when local wage rates were examined.
Are workers paid in a timely manner in line with local law?	☑ Yes □ No
Is there evidence that equal rates are being paid for equal work:	☑ Yes □ No
being paid for equal work.	Please give details:
	Through factory rules review, payroll records review and employees' interview, it was confirmed that equal rates are being paid for equal work.
How are workers paid:	☑ Cash ☐ Cheque
	☐ Bank Transfer ☐ Other

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	Evidence	
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	Non-Compliance	
Status	OPEN	
Reference	ZAF600510506	
Clause	5 - Living Wages are Paid	
Issue Title	423 - Compulsory insurance (e.g. social insurance, accident insurance etc.) not paid - systemic	
Subcategory	Benefits & Insurance	
New or carried over?	☑ New ☐ Carried Over	
Root cause	☑ Training ☐ System	
	☐ Costs ☐ Lack of workers	### CENTRAL AND
	□ Other	1
Root cause - Other		
Local law issue	Social Insurance Act of the People's Republic of China, article 2, the state establishes basic pension insurance, basic medical insurance, occupational injury insurance, unemployment insurance, maternity insurance to form the social security system, to protect citizens' right to receive material assistance from the state and society in accordance with the law from old age, illness, work injury, unemployment, childbirth, etc. Article 4. Employers and employees within the territory of the People's Republic of China should pay social insurance premiums in accordance with the law.	NC-Inadequate social insurance.jpg October 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
ETI code	5.1 - Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.	
Explanation to the non compliance	It was noted that a total of 68 employees were eligible to receive five types of social insurances in May 2024 according to the law. However, through review of social insurance enrolment list, only 7 employees were enrolled in pension insurance, occupational injury insurance, medical insurance, unemployment insurance or child-bearing insurance. (Remark: the factory had provided commercial insurance for all employees, the valid date was from December 01,2023 to November 30, 2024.) 在此次审核中,审核员发现2024年5月,共有68名员工有资格获得五种社会保险。然而,通过审查社会保险参保名单,只有7名员工参加了养老保险,工伤保险、医疗保险、失业保险或生育保险。(备注:工厂为所有员工提供了商业保险,有效期为2023年12月01日至2024年11月30日。)	

2024-06-07

2024-06-07

Follow up method	☑ Follow up audit ☐ Desktop audit			
Timescale	□ Immediate	□ 30 days	☑ 60 days	
	□ 90 days	□ 120 days	□ 180 days	
	☐ 365 days	□ Other		
Actions	It is recommended that the factory should ensure all eligible employees are entitled with all five types of social insurance schemes and therefore receive all of their statutory welfare to comply with the Law. Under situations, some employees might be reluctant to be enrolled and contribute to such social insurance's schemes, the factory should host training sessions to help them understand the importance of contributing toward social insurance schemes.			

6 - Working Hours are not Excessive [Summary of Findings]

6: Compliance Requirements

- 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub–clauses 6.2 to 6.6 are based on international labour standards.
- 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week
- 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.

6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause

6.5 below.

- 6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where all of the following are met:
- 6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

There's a written policy concerning working hours and overtime hours (how to refuse OT and OT wage rate etc.), as well as a system for monitoring working hours and overtime hours. The factory keeps a fingerprint attendance system to ensure the attendance system to be accurate. Procedures for special terms of young workers and pregnant women etc. are also in place. During this assessment, the factory provided 14 months' time attendance records (from May 2023 to June ,2024) for assessors' review. A sampling of these provided records for the months of April 2024 (corresponding with the most recent pay period), November 2023 (random month) and June 2023 (random month) were reviewed. Based on provided time attendance records, workers' working hours were 8-9 hours a day, 53 hours a week, with the average being 50.9 hours per week. The most continuous working days without rest were 6 while the average continuous working days without rest were 6.

Evidence examined: Employee handbook Wages and benefits policy Annual leave records Resigned workers time records •Past 12 months payroll and 14 months' time records Production records Any other comments: Nil

Working hours' analysis	
Systems & Processes	
What timekeeping systems are used?	fingerprint attendance system
Is sample size same as in wages section?	☑ Yes □ No
	Please give details:

Are standard/contracted working hours defined in all contracts/employment agreements? (If no, please give details including % and which type of workers do NOT have standard hours defined in contracts/employment agreements.)	☑ Yes □ No
Are there any other types of contracts/employment agreements used?	☐ Yes ☑ No
Do any standard/contracted working hours defined in contracts/employment agreements exceed 48 hours per week? (If yes, please detail hours, %, types of workers affected and frequency.)	☐ Yes ☑ No
Are workers provided with at least 1 day off in every 7-day-period, or 2 in 14-day-period?	☑ 1 in 7 days □ 2 in 14 days □ No (please explain)
Is this allowed by local law?	☑ Yes □ No
Maximum number of days worked without a day off (in sample):	6
Stand	ard/Contracted Hours worked
Were standard working hours over 48 hours per week found? (If yes, % of workers & frequency)	☐ Yes ☑ No % of workers: null%
	Frequency:
Any local waivers/local law or permissions which allow averaging/annualised hours for this site? (If yes, please give details.)	☐ Yes ☑ No
	Overtime Hours worked
Actual overtime hours worked in sample (State per day/week/month)	Highest OT hours: April 2024: 1 hours per day, 13 hours per week, 53 hours per month; November 2023: 1 hours per day, 13 hours per week, 54 hours per month; June 2023: 1 hours per day, 13 hours per week, 53 hours per month;
Combined hours (standard or contracted + overtime hours = total) over 60 found?	☐ Yes ☑ No
- overtime flours – total) over oo found:	Please give details:
	No workers worked more than 60 hours per week.
Approximate percentage of total workers on highest overtime hours:	85.0%
Is overtime voluntary? (Please detail evidence e.g. Wording of contract /	☑ Yes □ No □ Conflicting Information
employment agreement / handbook /	Please give details:
worker interviews / refusal arrangements)	Overtime is voluntary per factory policy and workers interview.
	Overtime premium

Are the correct legal overtime premiums paid? (Please give details of normal day overtime premium as a % of standard	☑ Yes □ No □ N/A – there is no legal requirement to OT premium		
wages)	Please give details:		
	150%, 200% and 300% of employee normal ron normal workdays, rest days and official prespectively.	rate for overtime ublic holidays	
Is overtime paid at a premium?	✓ Yes ☐ No 100% of workers and paid monthly. 150%, 200% and 300% of employee normal rate for overtime on normal workdays, restdays and official public holidays respectively.		
If the site pays less than 125% OT premium and this is allowed under local law, are there other considerations? Please complete the boxes where relevant.	□ No□ Consolidated pay☑ Other	□ Collective Bargaining agreements	
Please give details	N/A, site pays more than 125 %		
If more than 60 total hours per week and this is legally allowed, are there other considerations? Please complete the boxes where relevant. (Please explain	☐ Overtime is ☐ Onsite Collective ☐ bargaining allows 60+ hours/week is voluntary	Safeguards are in place to protect worker's health and safety	
any checked boxes above e.g. detail of consolidated pay / CBA or Other)	☐ Site can ☐ Other reasons demonstrate (please specify) exceptional circumstances		
Please give details	N/A, No workers worked more than 60 hours	s per week.	
Please explain any checked boxes above e.g. detail of consolidated pay / CBA or other	N/A		
Is there evidence that overtime hours are being used for extended periods to make up for labour shortages or increased order volumes?	□ Yes ☑ No		
If sufficient workers cannot be hired, are new working time arrangements explored to ensure that overtime is the exception rather than the rule?	☐ Yes ☑ No		



	Non-Com _l	pliance	Evidence
[Back to findings	summary]		
	Non-Com	pliance	1
Status	OPEN		
Reference	ZAF600510505		_
Clause	6 - Working Hours	are not Excessive	_
Issue Title	480 - Overtime is not used responsibly i.e. extent, frequency and level of hours worked by individual workers and / or whole workforce are excessive		
Subcategory	Overtime		
New or carried over?	☑ New	☐ Carried Over	
Root cause	☑ Training	□ System	
	□ Costs	□ Lack of workers	
	□ Other		
Root cause - Other			
Local law issue	trade union and lat hour for a day shal such extension is c the extended hours day under the cond	cle 41, the employer may extend to the requirements of its ness after consultation with the corers, but the extended working I generally not exceed one hour; if alled for due to special reasons, is shall not exceed three hours a dition that the health of laborers is ver, the total extension in a month irty-six hours.	
ETI code	6.1 - Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub–clauses 6.2 to 6.6 are based on international labour standards.		
Explanation to the non compliance	It was noted that the monthly overtime hours of 10 out of 10 randomly selected workers exceeded 36 hours in April 2024(recent paid month) with the highest of 53 hours; 10 out of 10 exceeded 36 hours in November 2023 (random month) with the highest of 54 hours and 10 out of 10 exceeded 36 hours in June(random month) 2023 with the highest of 53 hours. 在此次审核中,审核员发现在随机抽取的10名工人中有10名工人的月加班时间在2024年4月(最近支付工资的月份)超过36小时,最高达到53小时;在2023年11月(随机月)随机抽取的10名工人中有10名工人的月加班时间超过36小时,最高达到54小时;在2023年6月(随机月份)随机抽取的10名工人中有10名工人的月加班时间超过36小时,最高达到53小时。		
Follow up method	☑ Follow up audit	□ Desktop audit	<u> </u>
Timescale	☐ Immediate [⊒ 30 days	

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	□ 90 days	□ 120 days	□ 180 days	
	□ 365 days	□ Other		
Actions	using positive me the overtime hou	ed that the factory uction plan, increas eans (such as bonu rs to ensure it is w per month. Emplo th/safety dangers	ses) and reduce	

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7 - No Discrimination is Practiced [Summary of Findings]

7: Compliance Requirements

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

The factory has written policy on anti-discrimination as well as policy on compensation, promotion and training etc. New staff hiring policy and advertise indicates that no pregnancy or health check (HIV testing, HB check) was required. Gender and ethnic balance between workers and middle management is proper. There's grievance channel (suggestion box or anonymous phone line etc.) for workers to report any discrimination. Evidence examined: Details: -Factory policy, hiring procedure -Employee handbook, -Payrolls, training records -Contracts, termination records Any other comments: Nil Gender breakdown of Management + Male: 50.0% Female: 50.0%

Gender breakdown of Management + Supervisors (Include as one combined group)	Male: 50.0%		Female: 50.0%
Number of women who are in skilled or technical roles (e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst)	80% female workers were skilled workers		
Is there any evidence of discrimination based on race, caste, national origin,	☐ Hiring	☐ Compensation	☐ Access to training
religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation?	☐ Promotion	☐ Termination or retirement	No evidence of discrimination found
Please give details	N/A		
P	rofessional Developme	ent	
What type of training and development are available for workers?	On-going training is available to enable workers to progress. An equal and clear fair selection criterion is in place for all promotions and benefits.		
Are HR decisions e.g. promotion, training, compensation based on objective, transparent criteria? (If no, please provide details)	☑ Yes □ No		

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8 - Regular Employment Is Provided [Summary of Findings]

8: Compliance Requirements

8.1 To every extent possible work performed must be on the basis of recognised employment relationship

established through national law and practice.

8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour-only contracting, sub-contracting, or home-working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment.

Additional Elements: Responsible Recruitment 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.

8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour. The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.

8.5 Employment agencies must only supply workers registered with them.

8.6 Workers pay no recruitment fee at any stage of the recruitment process.

8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

Work performed was on the basis of recognized employment relationship established through national law and normal practice. The factory never used any home-workers or agency workers. No apprentice or temporary worker was working in the factory. The factory signs labour contracts with employees within 30 days since employment, and all workers can have their own a copy of the contract and pay slip. HR staff

was aware of local law concerning above worker pattern.
Evidence examined:
Details: •Factory policy, employee handbook •Labour contracts •Hiring and termination records •Personal files

Management and workers interview

Nil

Responsible Recruitment		
All Workers		
Were all workers presented with terms of employment at the time of recruitment, did they understand them and are they same as current conditions?	☑ Terms & Conditions gresented☑ Understood by workers☑ Same as actual conditions	
Did workers pay any fees, taxes, deposits or bonds for the purpose of recruitment/placement? (If yes, please describe details and specific category(ies) of workers affected)	□ Yes ☑ No	

Migrant Workers			
Type of work undertaken by migrant workers:	All production processes		
Please give details about recruitment agencies for migrant workers:	Number of (in country) recruitment agencies used: 0 Number of (outside of local country) recruitment agencies used: 0		
Are migrant workers' voluntary deductions (such as for remittances)	☐ Yes ☑ No		
confirmed in writing by the worker and is	Please give details:		
evidence of the transaction supplied by the facility to the worker?	N/A		
Is there any observation on this finding?	N/A		
Are any migrant workers in skilled, technical or management roles? (This should include all migrant workers including permanent workers, temporary and/or seasonal workers)	☑ Yes ☐ No Around 80% of them were skilled or technical workers.		
	Non-employee workers		
Recruitment Fees			
Are there any fees?	☐ Yes ☑ No		
	rced from a local agent who are not directly paid by the site, but paid d by the site and the wages of the individual workers are paid by the agency.)		
Number of agencies used (average):	0		
Please provide the names of agencies if applicable	N/A no agency worker was used in the factory		
Were agency workers' age / pay / hours included within the scope of this audit?	□ Yes ☑ No		
Were sufficient documents for agency workers available for review?	☐ Yes ☑ No		
Is there a legal contract agreement with all agencies?	☐ Yes ☑ No		
an agencies:	Please give details:		
	N/A no agency worker was used in the factory		
Does the site have a system for checking labour standards of agencies?	□ Yes ☑ No		
lassar starraurus or agerreres.	Please give details:		
	N/A		
the contractors are paid by the site and the	generally individuals who supply several workers to a site. Usually wages of the workers are paid by the contractor. Common terms, gang bosses, labor provider.)		
Any contractors on site?	☐ Yes ☑ No		
	Please give details:		
	N/A no agency worker was used in the factory		
Do all contractor workers understand their terms of employment?	☐ Yes ☑ No		
their terms of employment?	Please give details:		
	N/A no agency worker was used in the factory		



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8A - Sub-Contracting and Homeworking [Summary of Findings]

8A: Compliance Requirements

8.A.1 There should be no sub–contracting unless previously agreed with the main client. 8.A.2 Systems and processes should be in place to manage sub–contracting, homeworking and external processing.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

The factory has customer policy on sub-contracting, homeworking and external processing, as well as written policy and procedure in place to control external working. The factory posted customers' Code of Conduct in the facility. Based on site observation and management

interview, the factory subcontracted electroplating and inverting mold processes to two factory's. Based on document review and management interview, the subcontracting was agreed by its main client. The management claimed that the relationship between auditee and its subcontractors had been established recent years. The factory had communicated ETI Code to the sub-contractors, and they signed commitment Etters with the factory. The factory monitored the social performance of the subcontractors annually. No homeworking was identified.

Evidence examined:

Details:

- Factory policy,
- Quality records and management & workers interview
- Site tour (check production process)

Any other comments:

Nil

Summary of sub–contracting – if applicable			
Is there any sub-contracting at this site?	sub-contracting at this site? 🗵 Yes 🗆 No		
Process subcontracted			
Process Subcontracted		Electroplating	
Name of factory		Foshan Shunde Changyi electroplating Industrial Co., LTD	
Address		8 / F, Building 7, Hengding Industrial Zone, Ronggui Huakou, Shunde District, Foshan City	
	Process su	bcontracted	
Process Subcontracted		Inverting mold	
Name of factory		Guangzhou Xiangyun Crafts Co., LTD	
Address		502, Building 2, No. 31, Xiangping Road, Xiaoping Village, Shatou Street, Panyu District, Guangzhou	
calculation to compare capacity with workers' work load in order to identify possible unrecorded work or undeclared sub-contracting? According hourseeco		No ye details: g to management interview, production and working ords review, the workers work load and working	



If sub–contractors are used, is there evidence this has been agreed with the main client? (If yes, please provide details)	☑ Yes □ No The subcontracting was agreed by its main client.
Number of sub-contractors/agents used:	2
Is there a site policy on sub–contracting?	☑ Yes ☐ No The factory has customer policy on sub-contracting, homeworking and external processing, as well as written policy and procedure in place to control external working.
What checks are in place to ensure no child labour is being used and work is safe?	The factory would verify all workers' original ID cards at the time of recruitment and keep the photocopies of ID cards in the personnel files. All employees' personal files were provided for review. Each employee file includes a bio-data sheet, a recent photo and the age documentation, which is in the form of photocopied national identification card. The card lists the employee's name, household address and the date of birth.
Summar	y of homeworking – if applicable
Is homeworking used at this site?	□ Yes ☑ No

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9 - No Harsh or Inhumane Treatment is Allowed [Summary of Findings]

9: Compliance Requirements

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

9.2 companies should provide access to a confidential grievance mechanism for all workers

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

The factory management established a disciplinary procedure for workers' misbehavior which included oral warning, written warning and finally termination and the site, had developed a training program for all employees on the procedure. Confirmed by workers interview, they were aware of the disciplinary procedure. The factory established a policy on Harsh Treatment. Confirmed by workers interview, there was no such negative evidence happened in the past. There was an internal process for grievance, which is an anonymous suggestion box, where workers can report any grievances (harassment, bullying, discrimination etc.). Any received complaint will be handled by management, without any reprisal for the worker in question.

Evidence examined:

- The relevant policy on prevention of harassment and abuse.
- Internal grievancé procedure documentation.
- Training records.
- ment and worker's interview

Factory tou	
any other comments:	
lil en	

Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S or any other grievances to a 3rd party?	☑ Yes □ No	
	Please give details:	
	Records of opening suggestion box, email and telephone number were available for employees' complaints.	
If yes, are workers aware of these channels and have access? Please give details.	Yes, based on worker interview and site tour, those channels were available for employees	
If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism,comment box etc. Please give details.	Hotline, suggestion box on site	were available.
Which of the following groups is there a grievance mechanism in place for?	☑ Worker	☐ Communities
	☐ Suppliers	□ Other
Please provide grievance mechanism details	There is a confidential email and suggestion box system, monitored by relevant trained HR managers. Also All employees said they could use suggestion box or report to workers committee to report violations of Labour standards and H&S	

Are there any open disputes?	☐ Yes ☑ No
	Please give details:
Does the site encourage its business partners (e.g. suppliers) to provide individuals and communities with access	☑ Yes □ No
individuals and communities with access to effective grievance mechanisms (e.g. helplines or whistle blowing mechanism)	Please give details:
Is there a published and transparent disciplinary procedure?	☑ Yes □ No
and a prince of processes of	Please give details:
If yes, are workers aware of these the disciplinary procedure?	☑ Yes □ No
	Please give details:
Does the disciplinary procedure allow for deductions from wages (fines) for	☐ Yes ☑ No
disciplinary purposes (see wages section)?	Please give details:

10A - Entitlement to Work and Immigration [Summary of Findings]

10A: Compliance Requirements

10.A.1 Only workers with a legal right to work shall be employed or used by the supplier. 10.A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

Per documents review, factory management representation and worker interview, all workers in the factory were Chinese, no migrant worker from other country was noted in the facility. All workers had the proper legal rights to work in this region. All of them were recruited directly by the facility. No foreign worker was used by the factory.

Evidence examined:

Details:

- Labour contract
- Personnel files
- Hiring procedure
- Worker handbook
- Management and worker's interview

Any other comments:

Nil

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10B2 - Environment 2-Pillar [Summary of Findings]

10B2: Compliance Requirements

10.B2.1 Suppliers must comply with the requirements of local and international laws and regulations including having necessary permits. 10.B2.2 The supplier should be aware of and comply with their end clients' environmental requirements.

Note for auditors and readers, this is not a full environmental assessment but a check on basic systems and management approach.

Current Systems and Evidence Examined

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

Current Systems:

Based on document review and confirmed with factory management. The factory learned about the environment impact of their site and took continuously management measures to control the environment impact. Based on workers interview, they were trained on environmental protection. The factory management maintained all legally required environmental documents in place which proved that the production of the factory was in compliance with the related environmental regulations. The factory had procedure on environment protection and Mr.Xiao Jianming/Factory director was appointed as response for environment performance.

Evidence examined:

Details:

- Environmental policy
- Energy bills
- Water bill
- Renewal energy specification
- •Worker and management interview.
- Site tour
- Environmental impact report and approval
- •Environmental protection public announcement and register information
- Hazardous waste disposal records
- Factory tour

Any other comments:

Nil

Attachments



LRQA-CN-SMTA-276247_Signed CAPAR_Guangzhou Shining Star Jewelry Limited_June 07, 2024.pdf



LRQA-CN-SMTA-276247_Photo form_Guangzhou_ Shining Star Jewelry Limited_June 07, 2024.pdf





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